



NetSuite Next

NetSuite Next is Oracle's latest platform overhaul, introducing a redesigned interface, embedded conversational AI, and agentic automation, bundled into existing licenses at no extra cost. Moving to it is a toggle on and off. Existing data, customizations, and workflows carry over unchanged.

CAPABILITY	WHAT IT DOES	ROLLOUT STATUS
Ask Oracle	Natural language assistant for search, reporting, and record lookup, built into the interface. Respects existing roles and permissions.	Rolling out through 2026
AI Canvas	Collaborative workspace for modeling scenarios and live sharing of analysis against NetSuite data, instead of exporting to spreadsheet.	Rolling out through 2026
Agentic Workflows	AI proposes and can execute multi-step tasks (payment proposals, reconciliations, collections). Agents cannot post journals, release inventory, or touch master data without specific permission	Limited release now, broader access through 2027
Redwood UI	Modernized interface the rest of NetSuite Next is built on.	Live now, available to opt-in

New AI and Automation Capabilities

Beyond the platform shift, these 2026.2 updates help optimize financial operations, deepen insight into results and costs, and improve workflows in key industries:

- **Intelligent Flux Analysis** – AI-generated variance explanations for why account balances changed between reporting periods.
- **AI Transaction Matching and Suggestions Workspace** – AI-powered match recommendations with rationale, reviewed in a dedicated workspace before reconciliation.
- **Bank Reconciliation Workflow Improvements** – More automation and fewer steps through matching and review, for a faster period-end close.
- **AI-Powered Labor Cost Insights** – AI-generated reports and summaries showing how workforce costs impact revenue and profitability.
- **Connector for ADP Workforce Now** – Managed data flow syncing employee records, payroll journal entries, and paycheck data between ADP and NetSuite, with built-in validation and duplicate prevention.

Elsewhere in the 2026.2 Release

- **CPQ AI Assistant** – Guided chat that walks reps through complex product configurations.
- **FSM Mobile Clean Up** – AI button that improves grammar and clarity in technician notes.
- **AI Description Field** – New on custom records, fields, and transactions; feeds the NetSuite AI Connector Service (MCP) so external tools like Claude or ChatGPT can use the data.
- **Payment Runs** – New AP workflow to prepare, review, approve and submit multiple vendor payments as a batch.
- **Inventory Optimization** – New feature that sets reorder points from demand patterns, lead-time variability, and service-level targets.
- **Pricing Transparency** – Sales order lines now show exactly how a price was calculated — base, rule-based, or customer-specific.
- **Password-less Login** – Passkeys are now supported for sign-in and can also serve as a 2FA method.